

GROUP SALES

Fax: 604-986-2267

Tel: 604 986 2261

Snowplay Reservation Form



Welcome to Mount Seymour! This is a preliminary group reservation form. In order to reserve your group booking, please complete this form and return it to the attention of the Group Sales department. Once your group booking is received we will send you a confirmation letter. **Please use your invoice number in all correspondence!**

GROUP INFORMATION :

Name of Group/Organization: _____

Contact Person: _____

Street Address: _____

City: _____

Postal Code: _____

Phone: _____

Fax: _____

E-mail: _____

Date of Outing
Arrival Time
Start & End Time

PARTICIPANT NUMBERS:

Approximate # of **School Tubing _____

Approximate # of School Toboggan _____

Approximate # of **Snowtubers: _____

Approximate # of Tobogganing: _____

Office Use Only		
	Actual School Tube	
	Actual School tobog	
	Actual Tube	
	Actual Tobog	

Office Use Only	
Invoice#:	
Staff initial:	
Group Type	
Confirmation:	
SP Informed	
SP Cal	
Grp Cal	
SR	
Waiver	
Reminder	

**** All tubers must be at least 48" in height**

Group Leader initial

COMMENTS / QUESTIONS:

Yurt time: _____ EP Room time: _____

Are you interested in learning about our catering services? **YES** **NO**

How will you be arriving to Mount Seymour? Bus Car Other:

Will your group be having lunch in the cafeteria? Yes No

Will they bring their own lunch or buy it in the cafeteria? Own Buy

PAYMENT DETAILS:

CC#: _____ Expiry: _____

Name on card: _____

A \$100 deposit will be charged to your credit card the day of confirmation, or pre-arrange to pay by cheque.

Todays date: _____

Mt. Seymour Resorts reserves the right to cancel, alter or postpone it's operating hours and/or activities without notice. Participants at Mt. Seymour Resorts must abide with the Alpine Responsibility Code.



Group Sales
1700 Mt Seymour Road
North Vancouver BC V7G 1L3
Ph: 604-986-2261 X210
Fax: 604-986-2267
Email: snowplaysales@mountseymour.com
www.mountseymour.com

Snowplay Group Booking Information & Terms

Reservation Form:

- 20 participants are needed to qualify for group rates. Receive every 11th person ticket free for every ten paid!
- Groups should book at least 7 days in advance to guarantee availability. A deposit and a valid credit card is required upon booking. This deposit will be subtracted from your final bill.
- Once you are ready to book please submit the completed Reservation Form. Estimate, as best as you can, the number of people participating. It's better to estimate a bit higher than lower initially to avoid limited availability of rental tubes or space.
- Guests must provide their own toboggans or they can purchase magic carpets from the Snowplay Ticket Yurt. Numbers are limited.
- Tubing participants MUST be at least 48" tall to ride the tubes.
- Final group participant numbers must be submitted at least 72 hours prior to your activity day. If less than the final numbers participate, the final payment will still reflect the numbers confirmed prior. If more than the final numbers participate, the final payment will reflect the new numbers. Mount Seymour cannot guarantee additional availability of tube rentals for additional participants not confirmed 72 hours prior to activity day.
- We advise that you arrive to the resort 30 minutes before your scheduled start time so that you have plenty of time to get your group and equipment ready.
- You will be sent a confirmation letter after we have received your Reservation Form.
- Cancellation must be made 72 hours in advance of activity day to receive deposit back.

Your booking is not complete until you have received a confirmation letter from Mount Seymour.

If you need to update your groups information, or if you have any questions please call 604-986-2261 x 210 or email snowplaysales@mountseymour.com

Payment- Please make sure you read thoroughly:

- All payments must be made by Credit Card or, when pre-arranged, by organization or company cheque.
- The card authorization section of reservation form must be completed and sent in to confirm your booking.
- A 15% or \$100 deposit (whichever is greater) will be charged to your credit card the day your confirmation is sent. You can arrange in advance to pay your deposit by cheque provided it is received at least 72 hours prior to your activity day.
- If final group payment by credit card is selected, payment will be put through following your activity day
- If you require the group final payment to be invoiced to your organization or company, please pre-arrange when you initially book your group. All outstanding invoices must be paid within 30 days of your group visit. Any late payments will be subject to a 5% surcharge for each month overdue.
- All cheques should be made payable to 'Mount Seymour Resorts'.
- The deposit will be refunded if cancellation is received at least 72 hours prior to your group's activity day or if Mount Seymour is temporarily closed due to weather conditions.

Weather and Getting Here:

- Mount Seymour is an alpine environment and, as such, weather conditions can change at any time. Unless we close for severe weather, all programs will run as usual (even in the rain!).
- Please call the Snow Phone (604-986-2261 option 1) before you leave on the day of your trip to check conditions.
- We recommend that all guests who are driving to the hill have winter tires and/or snow chains. Please ensure you allow enough time to drive up to Mount Seymour and organize your group prior to any lesson times.
- We run a Shuttle Bus from the bottom of the hill at Parkgate Village Mall to the top if you don't want to drive. Check out our website for schedule details at www.mountseymour.com
- Please plan your trip here to include any extra time you may need due to traffic and to find a parking space during weekends in peak season.



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Read and complete the bottom of this form. Fax or mail in completed form with reservation.

Please review the operating rules of the Enquist Snow Tube Park with your group before arrival. Upon arrival, our staff will demonstrate proper tube park safety and etiquette.

Details to Note

1. There is **no covered area** or bag check at the Enquist Snowplay Tube Park to store bags. Make sure you bring waterproof bags to store your items (as they will be on the snow).
2. **Leave valuables at home.**
3. Make sure your **group dresses appropriately** for a winter alpine experience.

Supervisor Duties/Instructions

1. You are responsible for informing your group of all Tubing Instructions.
2. Supervisors must remain in the tube park area with group.
3. You will be notified if there are any problems with your group. If you have any problems please contact the Snowplay Registrar.

School Groups

Have students **remain on the bus while the group leader checks in at the Snowplay Ticket office.** The group leader will be given the lift tickets to be distributed to the group **while still on the bus.**

Tubing Instructions

Your failure and that of others, to use common sense and follow these rules may result in accident and injury.

1. Proceed only at the direction of attendant.
2. Walk to and start only at Start Gates. Wait for lane to clear before starting.
3. One person per tube/per lane.
4. Control your tube in a manner as to stay in your lane and be able to stop safely.
5. Do not bump or collide together. Respect the safety of others.
6. Keep both hands on the handles while sliding, lying down face forward.
7. Drag feet to slow, steer and stop.
8. Stop before yellow crash bags. They are for emergencies only.
9. Clear out of your lane quickly and safely. Staff only is permitted in the run-out zone.
10. Only the lift operator is permitted to load/unload tubes.
11. Remain in tube if lift stops. You will receive instruction from lift operator.
12. No horseplay on the lift, secure all loose items, do not touch the cable.
13. Children under 48" (4 feet) tall, or otherwise deemed unable to slide safely will not be able to use the tube park.
14. Small children must be supervised by someone 16 years or older.
15. No domestic animals permitted in the tubing area.
16. Impairment by drugs or alcohol will result in immediate removal with no refund.

Failure to observe the posted rules and the direction of attendants may result in accident and injury. Failure to observe posted rules and the direction of attendants will result in removal from the area and confiscation of pass with no refund.

My signature acknowledges that I have read the above instructions and agree to follow and enforce all rules and instructions.

Date: _____ Program Date: _____ Group: _____

Printed Name: _____ Signature: _____